

Wamkelekile.

eThekweni-Hamburg: Connecting communities through Sanitation and Water Operators Partnership (WOP)

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The #EUWOP Programme

Helping water and sanitation service providers help one another reach the **SDGs**



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eThekweni-Hamburg WOP: Connecting communities

Water Operators` Partnership

September 2022
-
August 2025



EU grant \$377k

In-kind \$115k+

Strong and diverse team with 20 experts from all partners

Focus areas

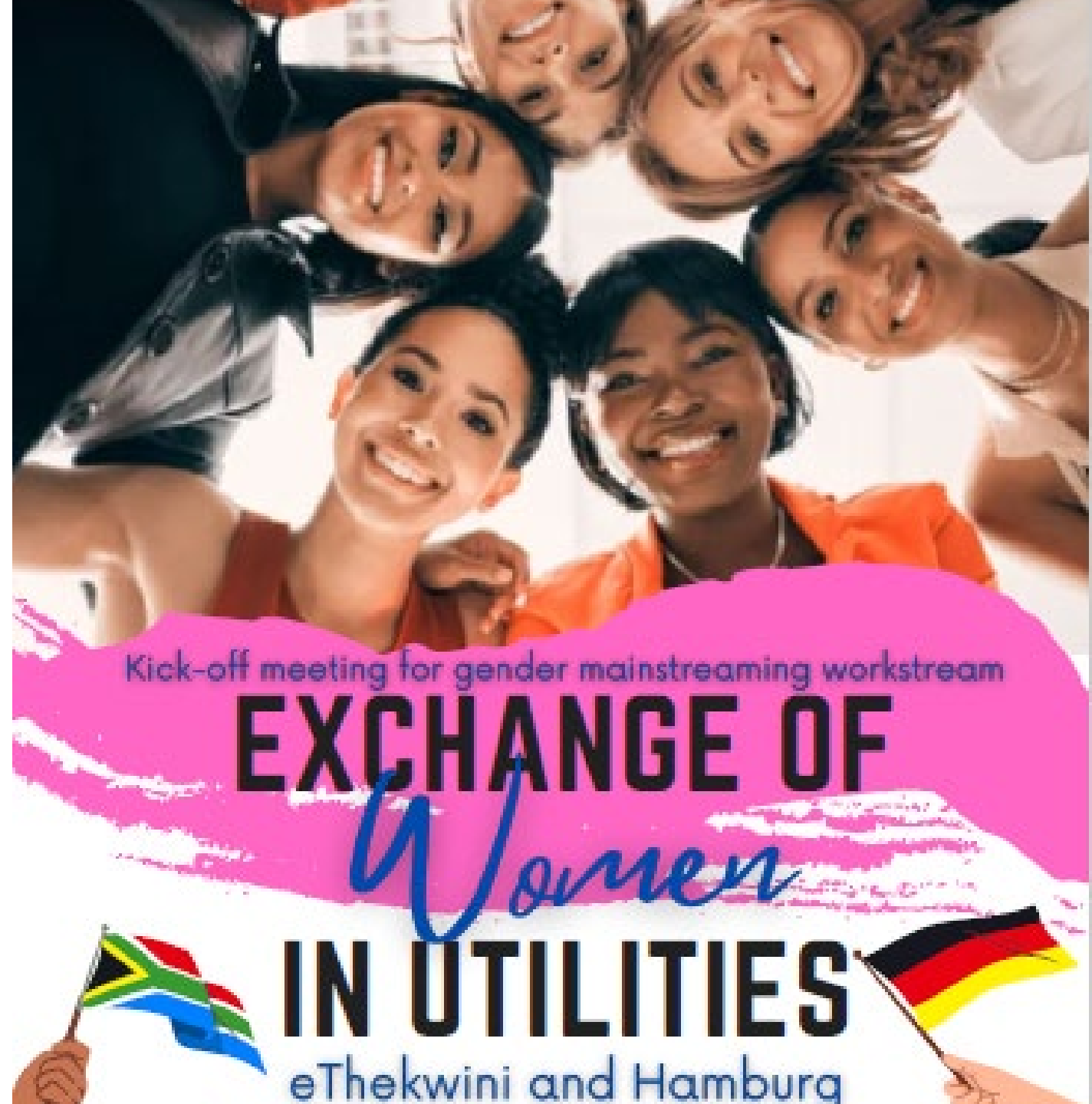
Work-streams

1. *Advancing hydraulic modelling and reducing non-revenue water*
2. *Designing, prototyping and rolling out a low-cost smart metering solution*
3. *Developing a fair tariff model accepted by low income customer segments*
4. *Identifying organisational and process improvement in waste water management*
5. *Sensitizing communities for fair water billing and the use of decentralised sanitation*
6. *Fostering gender mainstreaming and social inclusion*
7. *Project and knowledge management support*

Women Peer Exchange

September 2023:

The first online kick-off workshop covered an introduction into gender mainstreaming from an international and national context, insights into the situation of gender equality in the workforce of both utilities and initiated the peer exchange program between female utility staff in Durban and Hamburg.





So far:

- 3 online sessions with different inputs
- 1 face to face session in Hamburg

Siyabonga.